## Department of Marketing | Te Mātauranga Tokoka

## Otago Business School | Te Kura Pakihi

Semester Two | Kaupeka Tuarua 2024

MART201 Integrated Marketing Communications

## Nau Mai Haere Mai Welcome | Afio Mai | Aere Mai | Mālō e me'a mai | Fakatalofa atu | Bula | Fakalofa lahi atu | Ulu tonu mai

#### Course Description and Aims | Whāinga o te Akoranga

Students are introduced to marketing communication tools such as advertising, promotion, social media platforms and sales promotion, which are developed into integrated marketing communications plans. Presentation skills are particularly emphasised within this paper.

Upon successful completion of this paper, you should

- Understand marketing communication theories and their practical application
- Understand marketing communication tools and their application
- Be able to critique integrated marketing communication campaigns
- Produce an integrated marketing communication strategy plan
- · Develop analytical, problem solving, planning, communication, interpersonal and creative skills

Semester Two 0.15 EFTS 18 points

**Prerequisites**: MART 112

## Teaching Staff | Kaiako

#### Course Leader/Lecturer/Tutor

Name: Dr Ismail Shaheer

Office: OBS 4.31

Email: ismail.shaheer@otago.ac.nz
Office Hours: Please refer to Blackboard

#### **Course Administrator**

Name: Cathie Child Office: OBS 4.42

Email: cathie.child@otago.ac.nz
Office Hours: Please refer to Blackboard

Lecturer

Name: Associate Professor Leah Watkins

Office: OBS 4.40

**Email:** leah.watkins@otago.ac.nz **Office Hours:** Please refer to Blackboard

Lecturer/Tutor

Name: Jed Maralit
Office: OBS 4.01

**Email:** jed.maralit@otago.ac.nz **Office Hours:** Please refer to Blackboard

You should contact Cathie Child with any administrative enquiries about the paper, e.g. tutorial changes, or requests for late submission of assignments.

**Expectations for Staff Response Time to Email Enquiries** – 9am to 5pm, Monday to Friday, <u>email response will generally be within 48 hours.</u> Please be aware that staff are not available to respond to emails between 5pm Friday and 9am Monday.

## Course Information | Mohiohio akoranga

Lecture Day/Time: Monday and Wednesday 1:00 - 1:50pm

**Room:** Please refer to your eVision timetable

**Tutorials Day/Time:** Please refer to your eVision timetable

Every week students must attend two 50 minute lectures and one 50-minute tutorial when scheduled

**Lectures** present the key conceptual material through discussion and interaction between teaching staff and students. Lectures are supported by readings.

**Tutorials** are interactive, collaborative sessions in which students attempt to cement concepts presented at lectures with their peers in a supportive environment.

Tutorials begin in the second week of semester. You will be allocated to a tutorial and this will be available in eVision.

**Calendar** The calendar (in this outline) details scheduling information. Note that this calendar may change as the course proceeds. Any changes will be announced at lectures and be detailed on Blackboard.

## Students are expected to prepare for and attend all classes to gain full benefit from the course

These activities should be prepared for by reviewing information detailed on Blackboard and completing any assigned readings. Students unable to attend a lecture are expected to catch up on missed material. Unless stated otherwise, all aspects of the course are examinable.

## Expectations and Workload | Te Nui o te Mahi

MART201 is an 18 point paper. As a general guide, 1 point represents study in formal instruction or independent study for 10 hours, made up of a combination of lectures, laboratories, tutorials assignments and readings. As a result, you should anticipate spending approximately 180 hours on this subject over the duration of the semester.

## Textbook Information | Pukapuka Kaupapa

#### Required text:

• Luck, Barker, Sassenberg, Chitty, Andrews & Shimp (2021) Integrated Marketing Communications, 6th Edition, Asia Pacific, Cengage.

#### Recommended texts in support

- Belch, Belch, Kerr & Powell (2014) Advertising: An integrated marketing communication perspective, 3rd or 4th edit, North Ryde, McGraw-Hill. Pickton & Broderick (2005).
- Integrated Marketing Communications, 2nd Edit., Harlow: Pearson Education. Emerson (2009)
- Writing Guidelines for Business Students, 4th Edit., Cengage.

## Calendar | Maramataka

Week	Week Commencing*	Topic	Reading	
1	15 July	Monday 15 July Introduction: What is IMC? Associate Professor Leah Watkins  Wednesday 17 July IMC Career Insights - recent graduates	Luck et al. Ch. 1	
Tutorial #1	Week beg 22 July	ASSIGNMENT OVERVIEW, GROUP FORMATION		
2	22 July	Monday 22 July Introduction to Communication Processing Associate Professor Leah Watkins  Wednesday 24 July Communication and Response Models Associate Professor Leah Watkins	Luck et al. Ch. 2	
Tutorial #2	Week beg 29 July	ASSIGNMENT 1: CAMPAIGN ANALYSIS		
3	29 July	Monday 29 July Commercial Communications Council Future Talent Manager – Amanda Howe  Wednesday 31 July Advertising, Ethics, & Society Associate Professor Leah Watkins		
4	5 August	Monday 5 August Campaign Research Skills Genevieve Scanlan - Library		

		Wednesday 7 August Segmentation, Targeting and Positioning Associate Professor Leah Watkins	Luck et al. Ch. 3
Tutorial #3	Week beg 12 August	ASSIGNMENT 2: CAMPAIGN BRIEF	
5	12 August	Monday 12 August Brand Communication & Positioning Associate Professor Leah Watkins  Wednesday 14 August Objectives, Evaluation and Budgeting Dr Ismail Shaheer	Luck et al. Ch. 3 Luck et al. Ch. 4
6	19 August	Monday 19 August IMC in Action Greg Menzies, Emersons  Wednesday 21 August Creative Strategy Dr Ismail Shaheer	Luck et al. Ch. 5
7	26 August	Monday 26 August Message Appeal and Execution Dr Ismail Shaheer  Wednesday 28 August Media Planning Dr Ismail Shaheer	Luck et al. Ch. 5 Luck et al. Ch. 6 & 14
		Mid Semester Break  2 <sup>nd</sup> – 6 <sup>th</sup> September	
Tutorial #4	Week beg 9 September	ASSIGNMENT 3: IMC PROJECT	
8	9 September	Monday 9 September Word of Mouth Communications Jed Maralit  Wednesday 11 September Sales Promotions Jed Maralit	Luck et al. Ch. 11
9	16 September	Monday 16 September Sponsorships, Events & Endorsements Jed Maralit  Wednesday 18 September Advertising Jed Maralit	Luck et al. Ch. 13 Luck et al. Ch. 7 & 8
10	23 September	Monday 23 September IMC in Action Rachel Cunningham, SPCA	

		Wednesday 25 September Personal Selling & Relationship Marketing Dr Ismail Shaheer	Luck et al. Ch. 12
Tutorial #5	Week beg 30 September	IMC PROJECT PRESENTATIONS (25%)	
11	30 September	Monday 30 September IMC in Action Rainger and Rolfe  Wednesday 2 October Digital IMC Dr Ismail Shaheer	Luck et al. Ch. 9 & 10
Tutorial	Week beg 7 October	IMC PROJECT PRESENTATIONS (25%)	
#6	Week beg / October	IMO PROJECT PRESENTATIONS (25%)	
12	7 October	Monday 7 October IMC in Action  Wednesday 9 October Exam Case Study	

# \* First week of Semester 2 is ACADEMIC WEEK 29 Lectures end Friday 18 October University Exam Period Second Semester Begins Monday 21st October until Saturday 9th November.

## Assessment | Aromatawai

All material presented is examinable (except where stated otherwise) by assignments and the final examination. All-important assessment information such as due dates and times, content, guidelines and so on will be discussed at lectures and, where appropriate, detailed on Blackboard. Students are responsible for ensuring that they are aware of this information, keeping track of their own progress, and catching up on any missed classes.

Assessment	Due date	% of
		final
		grade
IMC Campaign Analysis – written report (individual)	Submitted in tutorial hour - week	15%
	beginning 12/8/2024	
Campaign brief – written (group)	No tutorial but submitted during tutorial	10%
	hour week beginning 26/8/2024	
IMC Campaign Project – presentation (group)	Presentations timetabled - weeks	25%
	beginning 30/9/2024 and 7/10/24	
Final examination (open book)	TBA	50%

#### **Course Requirements**

No terms requirements on this paper.

#### **Assessment Format**

Further information on the assessments for this paper will be provided on Blackboard and discussed in class and tutorials.

#### **Referencing Style**

For this course the referencing style is *APA*. Style guides are available on the University Library website: <a href="https://www.otago.ac.nz/library/referencing/index.html">https://www.otago.ac.nz/library/referencing/index.html</a>

#### **Late Assignments**

The standard late penalty shall be 5% of the maximum mark per day late or part thereof.

For example, assignments received up to 24 hours after the deadline will have 5% deducted from the available grade for the piece of assessment (i.e. a 78% becomes a 73%). Assignments received between 24 - 48 hours after the deadline will have 10% marks deducted from the available grade (i.e. 78% becomes 68%). An additional 5% penalty will be applied for every day late. Assignments submitted after seven days of the deadline, or after feedback is returned if this is less than seven days, will not be marked.

All penalty timeframes are inclusive of weekends, public holidays and university semester breaks and closure times.

#### **Group Work**

If you group is experiencing difficulties, please refer to the *Department of Marketing Student Guide*, which is available under the course information tab on Blackboard.

## Learning Outcomes | Hua Akoranga

Learning Outcome	IMC Campaign	Campaign Brief	Campaign Presentation	Exam	Total
Have a sound understanding of marketing communication theories and their practical application	√	√		√	
Have a sound understanding of marketing communication tools and their application		√		√	
Be able to critique integrated marketing communication campaigns				√	
roduce an integrated marketing communication strategy plan			√		
Develop analytical, problem solving, planning, communication, interpersonal and creative skills			√	√	
Total	15%	10%	25%	50%	100

## Academic Integrity | Pono-ā-wānanga

**Students should ensure that all submitted work is their own.** Plagiarism is a form of academic misconduct (cheating). It is defined as copying or paraphrasing another's work and presenting it as one's own. Any student found responsible for academic misconduct in any piece of work submitted for assessment shall be subject to the University's dishonest practice regulations, which may result in serious penalties, including forfeiture of marks for the piece of work submitted, a zero grade for the course, or in extreme cases, exclusion from the University. The University of Otago reserves the right to use plagiarism detection tools.

Students are advised to inform themselves about University policies concerning dishonest practice and take up opportunities to improve their academic and information literacy. If necessary, seek advice from academic staff, or the Student Learning Centre. The guideline for students is available at this link: <a href="https://www.otago.ac.nz/study/academicintegrity/index.html">https://www.otago.ac.nz/study/academicintegrity/index.html</a>

Further information about the Academic Integrity Policy, the Student Academic Misconduct Procedures and the Academic Integrity can be found through the links below. The Academic Integrity website in particular has a number of useful inks and suggestions as to where students can get help with referencing issues.

https://www.otago.ac.nz/administration/policies/otago116838.html

https://www.otago.ac.nz/administration/policies/otago116850.html

## Concerns about the Course | Ngā māharahara mō te akoranga

We hope you will feel comfortable coming to talk to us if you have a concern about the course. The Course Co-ordinator will be happy to discuss any concerns you may have. Alternatively, you can report your concerns to the Class Representative who will follow up with departmental staff. If, after making approaches via these channels, you do not feel that your concerns have been addressed, there are University channels that may aid resolution. For further advice or more information on these, contact the departmental administrator or head of department.

## Disclaimer | Kupu Whakatonu

While every effort is made to ensure that the information contained in this document is accurate, it is subject to change. Changes will be notified in class and via Blackboard. Students are encouraged to check Blackboard regularly. It is the student's responsibility to be informed.