How to connect to the eduroam Wi-Fi service at another location using iOS

These instructions will help University of Otago staff and students connect to the eduroam wireless (Wi-Fi) service at participating locations. The default eduroam WLAN settings for your iPhone, iPad, or iPod Touch are:

Eduroam Wi-Fi Security Configuration	
SSID	eduroam
Security	WPA2-Enterprise (802.1X/EAP)
Authentication Method	PEAP-MSCHAPv2
Encryption Type	AES-CCMP
Login User Account	**Staff:** username@registry.otago.ac.nz (username format is e.g. doejo91p not first and last name e.g. john.doe) **Students:** username@student.otago.ac.nz
Validate Server Certificate	AddTrust External CA Root **OR** AusCERTServerCA.crt

The Trusted Root CA certificate can be downloaded here if required:

https://www.quovadisglobal.com/download-roots-crl/

Select: QuoVadis Root CA2
SHA1 - RSA – 4096
Download as DER

QuoVadis Root CA2
SHA1 - RSA - 4096

Valid until: 24/Nov/2031
Serial: 05 09
CRL: http://crl.quovadisglobal.com/qvrca2.crl
Download as DER - Download as PEM

This section provides step-by-step instructions to configure your eduroam WLAN settings.

1. Once you are at the eduroam-participating location, go to **Settings** > **Wi-Fi** and find the **eduroam** wireless network.

2. You will be prompted to enter your password. Enter your University of Otago username (**Staff:** username@registry.otago.ac.nz **Students:** username@student.otago.ac.nz) and password.
The **Mode** should be **Automatic**.
Click **Join**.
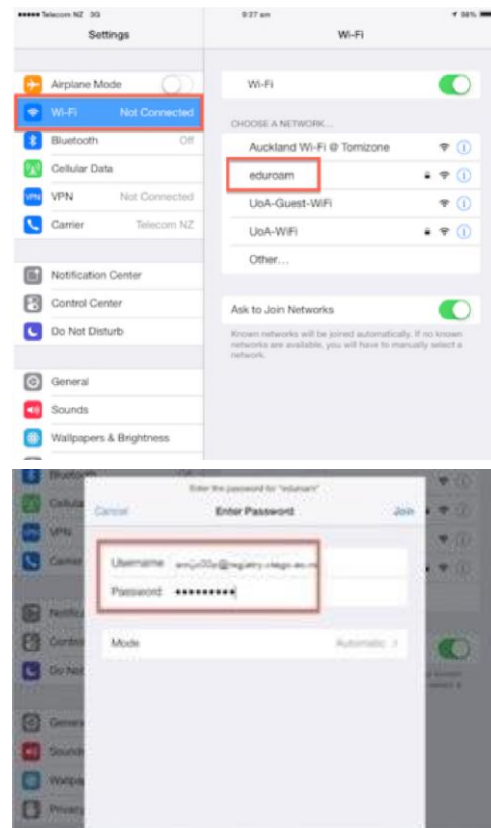
3. You will be asked about the Certificate (wlan.otago.ac.nz).
   Click on **More Details**.

4. Check that the **Common Name** in the details is **UTNUSERFirst-Hardware**. Go back to the Certificate window and click **Accept**.
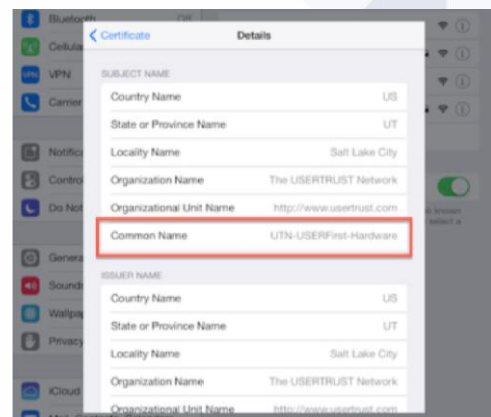
5. You are now connected to the eduroam network. Click on **eduroam** to check that you have been assigned an IP address (this will be different at each location).

Open your web browser and go to https://www.otago.ac.nz to confirm that you are connected to the eduroam network. If this step fails, please reconnect to the eduroam wireless network by disabling then reenabling your Wi-Fi. You will be asked for your University of Otago login credentials again.

Please contact AskOtago if you need any help with setting up iOS for eduroam:
Freephone 0800 80 80 98 (within New Zealand)
Freephone 1800 46 82 46 (within Australia)
Tel +64 3 479 7000
Enquiry form
Online chat