

How to connect to the eduroam Wi-Fi service at another location using Windows 10/11

These instructions will help University of Otago staff and students connect to the eduroam wireless (Wi-Fi) service at participating locations. The default eduroam WLAN settings for your laptop are:

Eduroam Wi-Fi Security Configuration	
SSID	eduroam
Security	WPA2-Enterprise (802.1X/EAP)
Authentication Method	PEAP-MSCHAPv2
Encryption Type	AES-CCMP
Login User Account	Staff: username@registry.otago.ac.nz – username is e.g. doejo91p not first and last name (john.doe) Students: username@student.otago.ac.nz
Validate Server Certificate	AddTrust External CA Root OR AusCERTServerCA.crt

The Trusted Root CA certificate can be downloaded here if required:

<https://www.quovadisglobal.com/download-roots-crl/>

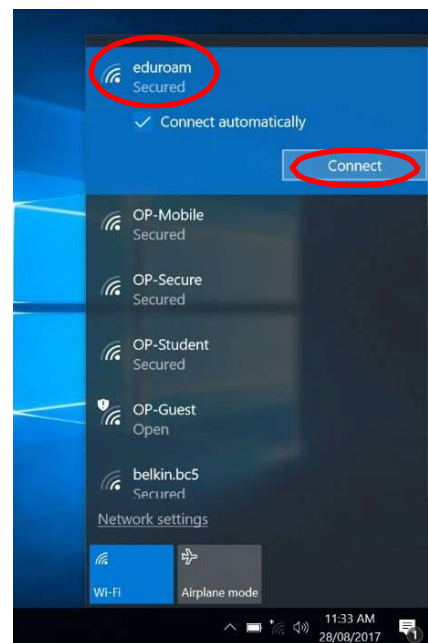
Select: QuoVadis Root CA2
SHA1 - RSA – 4096
Download as DER

QuoVadis Root CA2 SHA1 - RSA - 4096	Valid until: 24/Nov/2031 Serial: 05 09 CRL: http://crl.quovadisglobal.com/qvca2.crl Download as DER - Download as PEM
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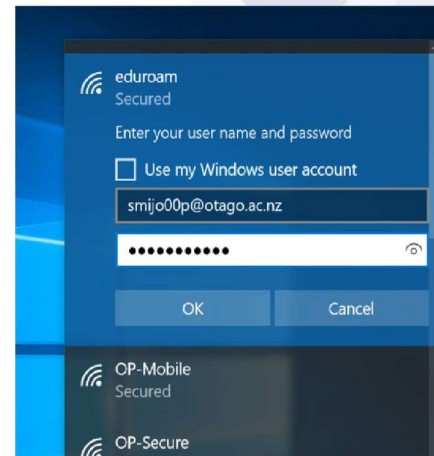
Setting up an eduroam wireless connection at another location using Windows 10/11

This section provides step-by-step instructions to configure your eduroam WLAN settings.

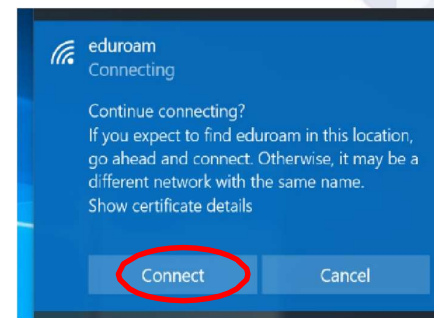
1. Once you are at the eduroam-participating location, click on your Network Connections icon (wireless bars) in the system tray, and click on eduroam from the available wireless networks, then click Connect



2. You will be prompted to enter your University of Otago username
(Staff: username@registry.otago.ac.nz
Students: username@student.otago.ac.nz)
and password. Click OK.



3. You will be prompted to accept the credentials (security certificate) from the authentication server. Click on the Connect button.



4. Open your web browser and go to <http://www.otago.ac.nz> to confirm that you are connected to the eduroam network. If this step fails, please reconnect to the eduroam wireless network by disabling then reenabling your Wi-Fi. You will be asked for your University of Otago login credentials again.

Please contact AskOtago if you need any help with setting up Windows 10/11 for eduroam:
phone 64 3 479 7000 or 0800 80 80 98 or email askotago.it@otago.ac.nz